Heath Baldwin

STG Experience Letter

11 September 2022

Hi! My name is Heath Baldwin and I was hired as a web development intern at Shumaker Technology Group for the summer of 2022. Going in to my internship I was nervous that I did not have enough experience and would have a hard time fitting in with new co-workers, but I soon found out I was completely wrong. I started of my internship as a part time employee of STG until I finished up my track and field season at Michigan State. During the beginning of my internship Kyle and the rest of the web development team took me under their wing trained me by starting me off with smaller tasks such as tickets and inputting information on to subpages on websites that were in the process of being built. I appreciated that during this period of training where I had tons of questions, Kyle and the team helped without the blink of an eye with whatever I needed assistance with and showed me how to do it right for the next time.

Following the end of my season and training I started full time at STG. In the first couple weeks I was trusted with my own website build to take the lead on. At STG, Kyle puts a lot of trust into his workers. I appreciated the fact that Kyle let me build my own projects and trusted me with communicating with clients while I worked on projects. At STG, I felt like I was an employee rather than

Website Development
Mobile App Development

Document Management
Marketing and Graphic Design

just an intern. During my time at STG, I launched 4 websites that I was the lead developer and assisted other developers in building a number of other websites as well. Going into the summer I had minimal experience using HTML and CSS, but as I worked at STG, I learned how to write my own HTML files, edit existing HTML files and implemented custom CSS through WordPress on all of the websites that I built.

While working at STG, Kyle went out of his way to teach me how to operate drones in order to take aesthetic videos and photos for clients. I also got the opportunity to join Kyle on multiple on-site trips to a client STG does IT management for. During these trips I saw first-hand how a server room is efficiently operated and how Kyle managed a large company's IT. My favorite part about working for STG was the collaborative environment that the STG office enables. It was amazing to feel comfortable asking co-workers of their opinion on something, a question or even for help. I learned an invaluable about of skills and life lessons from working for Kyle at STG and would recommend an internship or job at STG to anyone who is looking to work with a team of great people who work hard every day.

Sincerely,

Heath Baldwin